



COVID-19 SAFETY Q&A

EverCare Life is committed to the health and well-being of the older adults who attend our Social Adult Day Care program. We understand these individuals are at highest risk for severe illness from COVID-19, including hospitalization, intensive care, and death. That is why we follow the best practices when it comes to ensuring the safety of our staff and our clients. **Our operating procedures follow the CDC guidance for adult day service centers, as well as the New York State Department of Health's recommendations for reopening.**

Do you require staff and/or clients to be vaccinated against COVID-19?

EverCare Life continues to require vaccinations among all of its team members and clients of the Social Adult Day Care program. It is our goal to keep the most frail and elderly attending our programs for extended periods of time safe.

What is EverCare Life's mask policy?

Masks are a key strategy for preventing the spread of COVID-19. As such, EverCare Life continues to require all staff to be masked. Masks are optional for vaccinated clients according to their physician order.

Do you follow social distancing guidelines?

Yes, EverCare Life centers follow social distancing guidelines with programming activities and during meals. The number of clients sitting down during meals are limited. Masks are removed during meals. All clients and staff observe socially distanced markers which are located on the floor of the center sites.

What safety measures do you take regarding snack times or meal times?

Participant meals are prepared and delivered daily in individually wrapped containers, preventing contamination. Participants can eat their meals at the center or take home an individually packaged meal when requested.

Do you screen clients daily?

Yes, temperature checks are administered to clients daily. In addition, clients are screened daily to ask if they are feeling well, ill, if their family members have been ill, if they have been exposed to anyone that has tested positive for COVID-19, and other related questions.

What is your protocol if a staff member and/or client contracts COVID-19?

If a staff member or client contracts COVID-19, EverCare will notify local and state health departments and cooperate with contact tracing efforts, including notifying those who had close contact with the individual (including program clients).

What are your cleaning standards/procedures?

EverCare Life follows CDC guidance when it comes to cleaning and disinfecting. Only NYS DOH-approved cleaners are used to disinfect all surfaces and used items. Items and surfaces have been identified according to the frequency of cleaning/disinfection needed, with frequency/duration of use in mind. Tables are disinfected after each use, while chairs are disinfected at 8 a.m., at noon, and after the close of the afternoon session. In addition, all activity stations and related supplies that are shared are thoroughly cleaned after each use.

Will clients be participating in any outings?

Travel to community events is not scheduled at this time. EverCare staff and leadership team continually monitors current New York State and CDC COVID-19 reports. The staff is very flexible; on weather-permitting days, outdoor activities, group exercise, games, meals, and walks on the grounds surrounding the day center are arranged.