

CORPORATE COMPLIANCE MATTERS

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EVERCARE: SUCCESS THROUGH COMPLIANCE

HOTLINE: 844|371|4700

Q & A's:

1] You want to work on a project at home, so you decide to email member information to your personal gmail account. Is this allowed?

Absolutely Not!!! Do not EVER forward any company information, via non-EverCare approved channels, to your personal device or any other email address. This is not allowed. It is unsecure and a major compliance violation.

2] Do confidentiality protections apply to only health related information or also age, Social Security, an address or phone number under PHI? If you answered yes, you are correct!

UNDERSTANDING PROGRAM EXCLUSIONS or sanctions means that we will not hire individuals and will not do business or have any providers who are listed on any federal or state exclusion or sanction list. There are two types of exclusions or sanctions: 1] Mandatory exclusions for convictions of certain offenses. 2] Permissive Exclusions may exclude people or providers that are non-mandatory such as revoked state license to practice, a misdemeanor, and other reasons. These reports are used in pre-screening employees and credentialing our providers.

ANNUAL TRAINING: AT THE RIGHT PLACE, AT THE RIGHT TIME refers to our annual in-service training for EverCare's Compliance Program. Sign up today! Sign-in sheets are at the front desk. Attendance is mandatory.

QUIZ: WHICH ONE OF THE FOLLOWING IS THE ONLY ACCEPTABLE REASON allowing you to access PHI? A] The patient really does not mind if I took a look. B] I need to read it in order to perform the duties of my job. C] No one is watching me. D] I am curious. The answer is: **B**

MEDICAID SPEND DOWN defined: NYS allows an individual to subtract one's medical expenses from income to become eligible for Medicaid because of being "medically needy." The nursing home version of Medicaid is Net Available Monthly Income [NAMI] whereby a nursing home resident contributes toward the cost of her/his care.

AN OVERVIEW OF LONG TERM SERVICES AND SUPPORTS AND MEDICAID FINAL REPORT has just been published. The report examines long term services and support [LTSS] in Medicaid. It also looks at the future with continuing demand for LTSS accounting for over 40% of the Medicaid program and emphasis on homecare and community based services. See the following link for details:
<http://nasuad.org/hcbs/article/overview-long-term-services-and-supports-and-medicare-final-report>

NEW MEDICARE CARDS HAVE BEEN MAILED BY CMS to those who live in NYS. These cards are confidential and should be protected as personally identifiable information. If someone says that they do not have their new card, CMS recommends to give the person the "Still Waiting for Your New Card" handout that is available at the links below:
<https://www.cms.gov/Medicare/New-Medicare-Card/Outreach-and-Education/Tear-Off-for-After-Card-Mailing-Ends.pdf> [English]
<https://www.cms.gov/Medicare/New-Medicare-Card/Outreach-and-Education/Tear-Off-for-After-Card-Mailing-Ends-Spanish.pdf> [Spanish]

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"Provide the right care, in the right place, at the right time, to help people live their lives they want to live.

TODAY'S TOP ACRONYMS:

1. CBLTC: Community Based Long Term Care
2. FIDA: Fully Integrated Duals Advantage
3. IADL: Instrumental Activities Daily Living
4. LUPA: Low Utilization Payment Adjustment
5. MN: Medical Necessity
6. OU: Overutilization
7. PAH: Potentially Avoidable Hospitalization
8. PI: Performance Improvement
9. QA: Quality Assurance
10. SOC: Start of Care