

CORPORATE COMPLIANCE MATTERS

by MICHAEL A. SMITH, CCO, CCE BI-MONTHLY NEWSLETTER, 3/13/2018, VOL. 3, #12

EVERCARE: SUCCESS THROUGH COMPLIANCE

HOTLINE: 844/371/4700

Q & A:

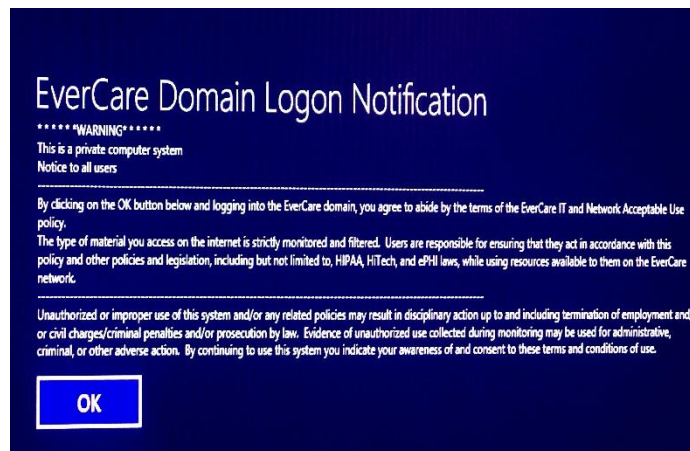
Is it every employees' direct and unequivocal responsibility to be aware of the protection of Personal Health Information (PHI) and that it is reasonably safeguarded?

Yes, it is! EverCare has implemented measures and continues to review measures and procedures that each one of our members, patients and clients personal health information is protected. Examples include the HIPAA notification message – see screen shot -when you log-in on your company-issued computer. Be sure to read!

TODAY'S TOP ACRONYMS:

1. **ADL: Activities of Daily Living**
2. **ATSP: Aide Task Service Plan**
3. **CFCO: Community First Choice Option**
4. **NFLOC: Nursing facility Level of Care**
5. **NTUC: Not Taken Under Care**
6. **PERS: Personal Emergency Response System**
7. **SOC: Start of Care**

A Screen Shot to Remember – looks familiar?



WHAT IS HIPAA? This acronym stands for the Health Insurance Portability and Accountability Act of 1996. It is a federal law that gives our members, patients and clients certain privacy rights such as looking and receiving a copy of their own medical and billing records; request limits as to how their information is used and released; requires healthcare organizations and their business associates to follow rules pertaining to use and release of PHI and keeping it private, confidential, safe and secure.

COMPLIANCE ISSUE – SOMETHING ON YOUR MIND? When in doubt about any issue or concern, do not hesitate to talk to your supervisor or visit the Compliance Office, send an email, use the hotline or call direct to the office. Talks are confidential and no employee will be retaliated or discriminated against for reporting an issue.

MEDICAID HOME AND COMMUNITY-BASED SERVICES – results from 50 State Survey of enrollment, spending and program policies: <http://files.kff.org/attachment/Report-Medicaid-Home-and-Community-Based-Services>

NEW MEDICARE CARDS TO BE MAILED starting next month and will have new Medicare Beneficiary Identifiers (MBIs).

“If we notice something is not right, do all we can to bring it to light” Unknown