

CORPORATE COMPLIANCE MATTERS

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EVERCARE: SUCCESS THROUGH COMPLIANCE

HOTLINE: 844|371|4700

Q & A:

What are examples of protected health information?

A person's name, birth date, address or telephone number, medical history, health status, social security number, medical claim information, account numbers, electronic mail addresses, photo images

Q & A:

What are some examples of fraud?

Some examples of fraud include paying for services not rendered, billing for services, equipment or supplies that were not provided, altering documents in order to receive money or a higher payment from a government agency.

TODAY'S TOP ACRONYMS:

1. CFEEC: Conflict-Free Evaluation & Enrollment Center
2. CRN: Claim Reference Number
3. CoPs: Condition of Participation
4. FIDA: Fully Integrated Duals Advantage
5. MN: Medical Necessity
6. PAH: Potentially Avoidable Hospitalizations
7. VBP: Value Based Payment

THE ANNUAL COMPLIANCE TRAINING was a big success thanks to you! The question and answer format helped encourage plenty of questions. One of the most popular discussed was on the subject of Protected Health Information (PHI). We appreciate your interest regarding the various topics covered. Attendance was excellent. Remember, if you have any questions or there is anything you are not sure of, please let us know.

WHEN REPORTING ISSUES, as covered in our compliance training, please remember that information you provide is kept confidential. In addition, no employee will be retaliated or discriminated against for participating or reporting any potential issue. This is not allowed at EverCare – we appreciate your good-faith and honest effort to help confidentially, with any inquiry regarding any concern you may have.

QUESTIONS OF THE DAY: 1) which of the following is NOT included in PHI? The fact that the person is deceased? The person's educational level? The person's name or telephone? ANSWER: The person's educational level. 2) How many years after a person's death is PHI protected? Is it 0, 10 or 50 years? ANSWER: 50 years

THE MINIMUM NECESSARY REQUIREMENT is a key protection of the HIPAA Privacy Rule. It requires healthcare entities, such as EverCare, to take reasonable steps to limit the use or disclosure of, and the request(s) of PHI, to the minimum amount necessary to accomplish the intended purpose.

COMPLIANCE MEANS doing the right thing; act fairly, honestly and use your best judgment by adhering to our policies. When in doubt, ask. Act in the best interest of EverCare and those receiving our care. For example, if a member of MLTC, is not receiving skilled services, you must bring it to the attention of your supervisor or my office.

GUIDE FOR MEDICARE/MEDICAID What's the difference between Medicare and Medicaid? What do they cover? How best to enroll and others questions are provided in the following new link: <https://www.mymedicarematters.org/2017/09/guide-medicare-medicaid-program-can-enroll/?SID=59d4e0e49bdd7>

"The time is always right to do what is right." Martin Luther King, Jr.